

MARY CARIOLA CENTER HEALTH HOME PROGRAM

FAMILY-DRIVEN CARE MANAGEMENT SERVICES FOR CHILDREN AND FAMILIES

WHAT IS THE MARY CARIOLA CENTER HEALTH HOME PROGRAM?

The Mary Cariola Center Health Home Program is a care management program that ensures a child's care—including medical, behavioral health, social services and more—is coordinated to support the goals of each child and family.

Information is shared and communication is ongoing between the family and all providers to achieve comprehensive, effective care and services.

HOW DOES THE PROGRAM WORK?

Mary Cariola Center's Care Manager oversees and provides access to the services that a child needs and works to ensure that the child has all the resources necessary to stay healthy. This may include:

- Helping to set up activities to improve the child's health
- Helping to identify family, friends, and community supports
- Helping to move from one type of care to the next
- Helping to make sure that everyone involved understands the child's and family's goals, and their individualized care plan.



WHO IS ELIGIBLE TO PARTICIPATE IN THE PROGRAM?

Children from birth to age 21 who are eligible for Medicaid and have two or more chronic health conditions (for example, asthma, obesity, diabetes, mental health condition, or substance use disorder), or one single qualifying condition (for example, a serious emotional condition, effects of complex trauma, or HIV/AIDS).

For assistance in determining if a child is eligible, please contact Mary Cariola Center Health Home Program at (585) 271-0761 or healthhome@marycariola.org.

WHAT DOES THE PROGRAM PROVIDE?

Mary Cariola Center's Health Home Care Manager will provide:

- Comprehensive Care Management
- Care Coordination and Health Promotion
- Comprehensive Transitional Care
- Individual and Family Support
- Referral to Community and Social Support Services



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MARY CARIOLA CENTER HEALTH HOME PROGRAM HIGHLIGHTS

KEY POINT OF CONTACT.

Families spend a lot of time trying to find information and access to critical services. Upon enrollment in Mary Cariola Center's Health Home program, a Care Manager is assigned to each child to help make connections with important services to support the child and family in addressing physical, mental, and social health needs.

SERVICE COORDINATION.

The child's Care Manager will ensure that the child's best interests are served through ongoing communication with service providers, while eliminating unnecessary or duplicated services. The Care Manager makes important linkages between health, community, and social services to support the child's care.

COMPASSION.

The Care Manager works with each child and family, taking into account their interests, goals, and needs to together identify care decisions and solutions that build upon their strengths.

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Información y servicios disponible en español.

ABOUT MARY CARIOLA CENTER

Mary Cariola Center is the regional leader in personalized, interdisciplinary, evidence-based education and life skill solutions that inspire and empower individuals and the families of those with complex disabilities.



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